

# Administrative Restore

## Centrally manage and restore user data with Administrative Restore

There are a number of scenarios where a Carbonite Endpoint Backup end user needs to be able to access one or more files from the central Carbonite Endpoint Backup Vault including:

- A laptop has been stolen and the user needs immediate access to specific files to continue to be productive
- A user has accidentally deleted an important file
- A user has received a new laptop and needs to have all files restored

Administrative Restore is a powerful feature in Carbonite Endpoint Backup that allows an Administrator to locate the user's data in the Carbonite Endpoint Backup Vault, select the file or files the user needs, or select all files and mark them to be restored. The Administrator can restore the data to any device with an activated Carbonite Endpoint Backup client.

When the Carbonite Endpoint Backup client connects back to the service, it checks to see if any restored files are available and immediately starts the download process without any end-user involvement.

### Key Capabilities for Admins

- End-user data retrieval
- Providing a fully-restored and operational laptop to users after a hard drive failure or device has been lost or stolen
- Enabling Legal Hold/e-discovery capabilities for the organization
- Restore the data from one or many protected laptops to a storage location of their choosing (end-user laptop, fileserver, etc...)
- Email requested files to an end-user
- Keep an audit trail of all data that has been restored

Carbonite Endpoint Backup is a hybrid cloud service for endpoint backup that allows enterprises to mitigate data loss and data breach while maximizing network and end-user performance

- **Hybrid cloud service:** Maximum deployment flexibility and scalability for large distributed organizations
- **Mitigate data loss/breach:** Unique enterprise-grade endpoint backup and security for the mobile workforce
- **Maximize network and end user performance:** Intelligent global usage of bandwidth for optimized end-user experiences

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